

Rural Hospital Performance Improvement (RHPI) Project

Mississippi Delta Region

A Program of Mountain States Group, Inc.

In Partnership with the National Rural Health Resource Center

Progress report

October 2002

State	Hospital	Consultation	Summary	Status
AL	1. Greene County Hospital	Comprehensive	Consultation conducted Jan 8 & 9, 2002 by Stroudwater (Eric Shell & Tom Baiocchi). The report is complete. Follow up support is continuing by assisting the hospital in accessing grant funds for quality improvement and primary care development.	Completed; follow up ongoing
	2. Pickens County Medical Center		The hospital was selected for a comprehensive, but was then cancelled due to change in hospital management. The new hospital management team did not support a consultation.	Cancelled
AR	3. Ashley County Medical Center	Comprehensive	Consultation conducted on June 24, 25, & 26, 2002 by Stroudwater (Brian Haapala & Tom Baiocchi). The report is complete. The hospital has not yet defined follow up support.	Completed; follow up pending
	4. Bradley County Medical Center	Targeted	Financial consultation with Ed Tucker of Consulting South, Inc., started Sept 2002.	Ongoing
	5. Cross Ridge Community Hospital	Targeted	Community engagement, economic impact study with Gerald Doeksen & Val Schott, July-Oct 2002. Included Arkansas HomeTown Health program & the Delta States Rural Development Network Grant Program.	Ongoing
	6. DeWitt Hospital & Nursing Home		Initial conf call scheduled	Pending
	7. Drew Memorial Hospital		Due to a change in the administrator position, the consultation was delayed. This hospital is no longer eligible for this project.	
	8. Fulton County Hospital	Targeted	Targeted assistance in strategic planning beginning in July & August 2002. Jonathan Sprague is the consultant. Currently finalizing report.	Ongoing
	9. McGehee-Desha County Hospital	Targeted	Recruitment & retention, physicians. Postponed due to administrator illness.	Pending
	10. Lawrence Health Services	Comprehensive	Hospital selected for comprehensive, pending administrator return from military duty. Conf call Oct 02.	Pending

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	11. Piggott Community Hospital	Targeted	Project is focusing on identifying revenue enhancement opportunities started Sept 02. Ben Bloom is the consultant.	Ongoing
IL	12. Ferrell Hospital	Targeted	Assessment of operational processes. Wolfgang Klamp is the consultant. First mtg was week of Sept 2. Second mtg held Oct 2. Final report is being drafted.	Ongoing
	13. Hamilton Memorial Hospital District	Comprehensive	Consultation visit conducted May 21 and 22, 2002 by Stroudwater (Eric Shell, Tom Baiocchi, and Brian Haapala). Pat Schou participated in the site visit. The report is complete. Follow up support is planned, starting with a presentation to the Board in Nov.	Completed; Follow up ongoing
	14. Hardin County General Hospital	Targeted	Community engagement using Southern Illinois University, Paul McNamara. Focus on economic impact. Aug-Sept 02. Planning a community mtg to present information, Oct 02.	Ongoing
	15. Marshall Browning Hospital <i>and</i> 16. Pinckneyville Community Hospital	Targeted	Planned for both hospitals (county-wide), focus on a health services assessment & the on-going need for separate facilities serving Perry County (May – October 2002). Paul (Buz) Davis is the consultant.	Ongoing
KY	17. Caldwell County Hospital	Targeted	Information system assessment was conducted with Jeff Eilers of Quorum Health Resources. Completed, waiting for final report.	Completed
	18. Livingston Hospital and Healthcare Services, Inc.	Comprehensive	The comprehensive site visit was completed on July 9 & 10, 2002 by Stroudwater (Tom Baiocchi, Mary Guyot, & Brian Haapala). The report completed & delivered. Ongoing support provided for implementation.	Completed
	19. Marshall County Hospital	Targeted	Targeted consultation in the area of ER best practices. Hospital is participating in a system wide assessment & is considering how this TA will fit in.	Pending
LA	20. Franklin Medical Center	Targeted	Medical staff planning with Gary Sweeney of MC Partners is the consultant, Aug-Oct 2002	Ongoing
	21. Jackson Parish	Comprehensive	Comprehensive consultation conducted Aug 28 & 30, 2002 by Stroudwater (Eric Shell, Tom Baiocchi, and Mary Guyot). Project Officer onsite. Report pending review.	Ongoing
	22. Pointe Coupee Hospital	Targeted	Analysis of options for the hospital to work with physicians, including establishing a rural health clinic, working with an FQHC or continue as is. Consultants include Jack Stoler (lawyer), Bobby Miller (CPA), and Larry Pixley (advisor). Aug-Oct 2002	Ongoing

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	23. Riverland Medical Center	Comprehensive	Consultation on April 30 - May 2, 2002 by Stroudwater (Eric Shell, Tom Baiocchi, and Gregory Wolf). The report has been completed. Follow up support and a Board presentation was provided in August 02.	Completed; follow up ongoing
MS	24. Franklin County Memorial Hospital		Recently conducted conf call, waiting to talk with state partners about selection	Pending
	25. Humphreys County Memorial Hospital	Comprehensive	Completed March 19 & 20, 2002 by Stroudwater (Eric Shell and Tom Baiocchi). Sally Harrison from the Mississippi Hospital Association also participated. The report was completed. The Mississippi Hospital Association is taking the lead in follow up.	Completed; follow up ongoing
	26. Kilmichael Hospital and 27. Tyler Holmes Memorial Hospital	Targeted	County-wide strategic planning consultation started in Oct 02. Marc Vovoydich of Stroudwater was requested by the Tyler Holmes.	Ongoing
	28. King's Daughters Hospital		Application reviewed, and placed on hold in year 1. This hospital is no longer eligible for this project.	
	29. North Sunflower County Hospital	Comprehensive	Consultation completed on May 29 & 30, 2002 by Stroudwater (Eric Shell, Tom Baiocchi, and Gregory Wolf). Sally Harrison and Mendal Kemp from the Mississippi Hospital Association also participated. The Mississippi Hospital Association is taking lead in on-going support. Brian Haapala provided facilitation support at a Board retreat.	Completed; follow up ongoing
	30. Sharkey Issaquena Community Hospital	Targeted	Strategic planning with an emphasis on physician recruitment and retention. Completed Aug 2002 and presented to board. David Hoffman, consultant.	Completed
MO	31. Pemiscot Memorial Health Systems	Targeted	Recruitment & retention of physicians. No consultant selected yet.	Pending
TN	32. Camden General Hospital		Pending conf call with state partners.	Pending
	33. Gibson General Hospital		Follow up will be conducted from the project team regarding a decision making process for outsourcing business office functions.	
	34. Humboldt General Hospital	Targeted	Staffing needs and ratio. Kim Byas of Kailo Alliance. Currently collecting data, Oct 2002.	Ongoing

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	35. Methodist Healthcare – Brownsville		Application reviewed, but the hospital was recently sold (Oct 02) to CHS. CHS has not expressed interest in participation.	Hold
	36. Methodist Healthcare-Fayette Hospital	Comprehensive	Consultation completed July 24 & 25 conducted with by Stroudwater (Tom Baiocchi, Mary Guyot, and Eric Shell). The report is complete. Follow up assistance provided to evaluate the purchase of CT scanner.	Completed
	37. Methodist Healthcare McKenzie		Application reviewed, but the hospital was recently sold (Oct 02) to CHS. CHS has not expressed interest in participation.	Hold
	38. Milan General Hospital	Targeted	Community engagement with a focus on economic impact with Val Schott and Gerald Doeksen, scheduled for Sept 30 & Oct 1, 2002. Meetings will continue in December 2002.	Ongoing

Application information

As of Sept 30, 2002 the project has received 38 applications from hospitals, representing all 8 Delta states. Telephone interviews have been conducted with 37 applicants.

Delta State	# of Applicants	# of Eligible
Alabama	2	10
Arkansas	9	18
Illinois	5	14
Kentucky	3	6
Louisiana	4	23
Mississippi	7	20
Missouri	1	10
Tennessee	7	14
	38	115

Other Activities

Evaluation The project completed analysis and reports for those hospitals participating in the employee satisfaction survey. These have been presented to the hospitals. Project staff are currently drafting a report from the Prelude to Strategic Planning checklist. The project plans to distribute a feedback survey to participating hospitals, consultants and state partners by the end of October 2002. This is being conducted by Mountain States Group, Inc. this year. Plans are being developed for using an outside evaluator to continue the work started during the first year.

Project Advisory Committee Conference call was held on August 29, 2002.

www.rhpi.org The project is providing updates to this web site every 1-2 months.

Marketing

- RHPI Project Conference is planning for October 22 and 23, 2002 in Olive Branch, Mississippi.
- There is a need to develop a marketing plan for increasing the web site use.
- Project staff are starting to work with states on marketing plans for year 2 – planning conference calls with state partners.

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